

**COMMISSION FOR BASIC SYSTEMS
TECHNICAL CONFERENCE (CBS-TECO)**

**“End-to-End Service Delivery: From Observations
to Services, the Way Users Need Them”
(Windhoek, Namibia, 19 (p.m.) - 20 November 2010)**

**Provisional Programme
(Updated as of: 06.10.2010)**

Friday, 19 November 2010 (p.m.) - (Day 1)

1400-1730	SESSION 1		Room:
Item(s):	TITLE(S) / SUBJECT(S):	Responsible:	Time Frame:
(a.)	Opening remarks by the Chairperson of the Technical Conference.	CBS Vice-President	5 minutes
	Who are users, what information and services do they need, and how do they want it delivered, and remarks from the Chairperson of OPAG-PWS.	5-6 Users / PWS OPAG Chairperson (Vignette from Gerald Fleming)	20 minutes
(b.)	CBS (through the World Weather Watch and Public Weather Services, and more broadly through WIS and WIGOS) as an end-to-end service support mechanism, starting and ending with users, including support for a seamless multi-scale, multi-hazard approach to Disaster Risk Reduction (DRR).	CBS President	30 minutes
(c.)	GEOSS role as a system of systems focused on sharing and making accessible observations and information to meet the needs of the nine (9) SBAs, and how GEOSS works with and through the contributed systems.	Director of GEO Secretariat (or representative)	30 minutes
(d.)	WMO and GEO.	Alexander I. Gusev	15 minutes
(e.)	Panel discussion / Questions and Answers.	Panel	20 minutes

*** SESSION I WILL INCLUDE A 20 MINUTE COFFEE BREAK***

Friday, 19 November 2010 (p.m.) - (Day 1, Continued)

1400-1730	SESSION 1 (CONTINUED)		Room:
Item(s):	TITLE(S) / SUBJECT(S):	Responsible:	Time Frame:
(f.)	<p>Integrated Observing Systems as part of the end-to-end mechanism, demonstrating how user requirements are captured and how the value of different types of observations are evaluated, and how these in turn inform the development of observing systems solutions.</p> <ul style="list-style-type: none"> • The WMO Rolling Review of Requirements and its impact on the GOS of the future • Observing System Experiments: Contribution of impact studies to the Evolution of the GOS 	<p>OPAG-IOS Co-Chairpersons and GEO Representative</p> <p>Lars Peter Riishojgaard</p> <p>Jochen Dibbern</p>	40 minutes
(g.)	Panel discussion / Question and Answers, including GEOSS.	Panel	30 minutes
	TOTAL TIME		210 minutes

Saturday, 20 November 2010 - (Day 2)

0900-1230	SESSION 2		Room:
Item(s):	TITLE(S) / SUBJECT(S):	Responsible:	Time Frame:
(a.)	<p>Information Systems and Services as part of the end-to-end mechanism, taking a very practical approach to demonstrating where they add value to meeting users need.</p> <ul style="list-style-type: none"> • Developing and preparing data for the WIS. • What will the WIS look like for users? • Techniques for accessing the WIS. 	<p>OPAG-ISS Co-Chairpersons and GEO</p> <p>Steve Foreman</p> <p>Heinrich Knottenberg</p> <p>Hiroyuki Ichijo</p>	50 minutes
(b.)	Panel discussion / Question and Answers, featuring the above presenters, addressing practical issues – and / or live and/or simulated demonstrations, including GEOSS.	Panel	30 minutes

(c.)	<p>Severe Weather Forecasting Demonstration Project (SWFDP), as a successful example of an end-to-end mechanism for production of user-focused products and delivery of warning services to users, focused on disaster risk reduction. Showcase: the SWFDP – Southern Africa.</p> <ul style="list-style-type: none"> • SWFDP concept and developments • The Global Product Centres contributions to the SWFDP, including GIFS-TIGGE aspects • The Regional Centre role in the SWFDP • The national beneficiaries: the NMHS and user perspectives in Mozambique 	<p>OPAG-DPFS Co-Chairpersons</p> <p>Bernard Strauss</p> <p>Ken Mylne</p> <p>Eugene Poolman</p> <p>Sergio Buque (NMHS) and Helder Sueia (Civil Protection)</p>	70 minutes
(d.)	Panel discussion / Questions and Answers.	Panel	40 minutes
	TOTAL TIME		190 minutes

*** SESSION 2 WILL INCLUDE A 20 MINUTE COFFEE BREAK AND LUNCH BREAK BETWEEN 1230 – 1400 HOURS***

Saturday, 20 November 2010 - (Day 2, Continued)

1400-1730	SESSION 3	Room:
------------------	------------------	--------------

Item(s):	TITLE(S) / SUBJECT(S):	Responsible	Time Frame:
(a.)	<p>User perspectives on what information they need to assist their decision making and how they need to get the information.</p> <ul style="list-style-type: none"> • Health Sector • Water Sector • Disaster Management 	<p>User Reps. (Health / Water / Agro / DPM)</p> <p>Fanjasoa Rakotomanana (Institut Pasteur)</p> <p>Guido van Langenhove</p> <p>Helder Sueia (Civil Protection)</p>	40 minutes
(b.)	Public Weather Services as the ‘front-of-house’ to the end-to-end CBS offering, focussing on ‘what is’ and ‘how can / should services be delivered’.	OPAG-PWS Co-Chairpersons	
	<ul style="list-style-type: none"> • WMO Guiding Principles for Service Delivery 	Gerald Fleming and Haleh Kootval	25 minutes

	<ul style="list-style-type: none"> Mechanisms for Service Delivery, including media, communications and technological solutions 	Jon Gill	25 minutes
(c.)	Panel discussion and Q&A, featuring all of the above, drawing out understanding of, and ways to improve, service delivery.	Panel	30 minutes
(d.)	Disaster Risk Reduction in the context of end-to-end services.	Michel Jean	25 minutes
(e.)	Wrap up of issues and messages, with a focus on drawing together the user requirements and understanding the implications for delivering effective services and the end-to-end role of CBS in supporting them.	Vice-President of CBS, in collaboration with all Members indicated herein	45 minutes
	TOTAL TIME		190 minutes

*** SESSION 3 WILL INCLUDE A 20 MINUTE COFFEE BREAK ***
